



## Parent Behaviour Policy

Version no: 0.5

### Version Control:

Version Number	Purpose/Change	Author	Date
0.1	Initial draft – To be approved by Committee	Nikki Johns	29/06/18
0.2	Read and Changes to grammatical errors	Claire Saunders	29/06/18
0.3	Yearly review	Melanie Nadin	24/11/18
0.4	Yearly review	Melanie Nadin	11/10/19
0.5	Yearly review	Melanie Nadin	7/11/2020



## Parent Behaviour Policy

### **Statement of intent**

Hixon Preschool believes staff, parents/carers and preschool children are entitled to a safe and protective environment in which the preschool conducts itself. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the preschool.

The preschool will not tolerate threatening, abusive or insulting words and behaviour by people attending the preschool. Physical attacks and threatening behaviour, abusive or insulting language to staff, parents and carers, children and other users of the premises will result in a ban from the premises. This also includes abusive and insulting language used on phones or any written communication.

### **Parent Behaviour that will lead to a ban from the preschool site includes:-**

#### **Aggression**

- If a parent/carer swears, is aggressive or threatening to any member of staff at Hixon Preschool (or to children)
- If parents are heard (by a member of staff) swearing at each other or speaking in an aggressive tone or acting in an aggressive manner whilst on site

#### **Racism** – Hixon Preschool opposes racism in all forms

- If parents are heard making racist comments about others

#### **Anti-Social Behaviour**

- If parents persistently approach the preschool staff in a negative and impolite manner
- Persistent and negative and malicious gossip (including on social media)

Any parents using physical or verbal abuse will be issued a verbal warning (if considered appropriate) at the time. If the behaviour continues or is deemed serious enough by staff or senior leadership team, a site ban will be put in place (said person will not be allowed access to Hixon Preschool Site). The site ban will be indefinite and last as long as Hixon Preschool see fit.

The staff, management and senior leadership team will not tolerate any abuse of staff or those who volunteer. A sign to this effect will be placed in Preschool.

**Date for review October 2021 unless new legislation comes in to effect**